Chugai Digital Strategy Meeting

December 2, 2020



Important Reminders



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1. CHUGAI DIGITAL VISION 2030

Satoko Shisai

Vice President, Head of Digital & IT Supervisory Div.

2. Innovation in the Drug Discovery Process Using Al

Dr. Hiroyuki Tsunoda

Head of Discovery Technology Dept., Research Div.

3. Utilization of Real World Data

Dr. Nobuya Ishii

Head of Science & Technology Intelligence Dept., Project & Lifecycle Management Unit

4. Digital Marketing Strategy

Takato Shimauchi

Head of Customer Solution Dept., Marketing & Sales Div.

Agenda

CHUGAI DIGITAL VISION 2030

Satoko Shisai

Vice President, Head of Digital & IT Supervisory Div.





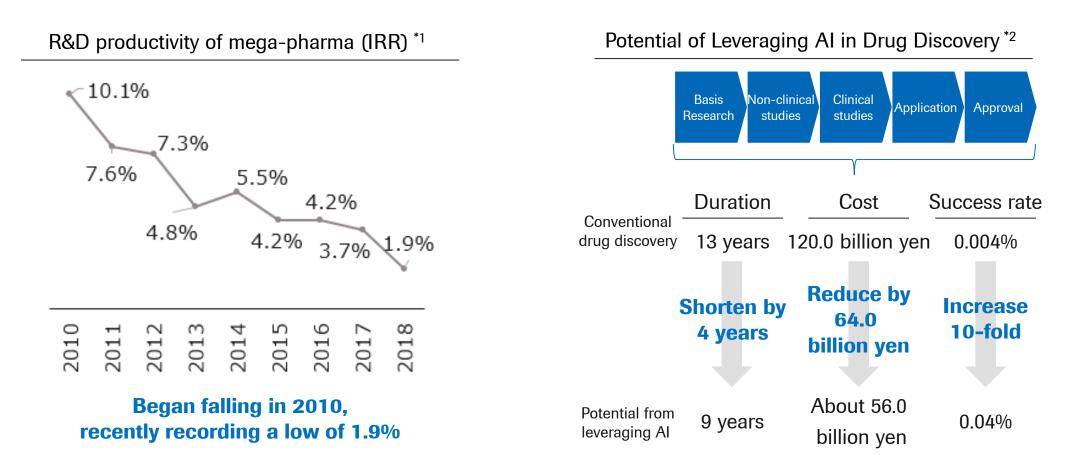
Agenda

- 1. CHUGAI DIGITAL VISION 2030
- 2. Summary of Digital Strategy in Chugai

Why Does Dx Matter Now?



 Pharmaceutical R&D productivity is declining on yearly basis. Drug discovery increasingly needs to adopt digital technology to tackle what has thought to be impossible



^{* 1:} Deloitte "Unlocking R&D productivity Measuring the return from pharmaceutical innovation 2018 (for 12 major global companies)

^{* 2:} Ministry of Health, Labour and Welfare, "Third Advisory Meeting to Promote Al Utilization in the Health Care Field (March 2017) Materials submitted by Okuno members."

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CHUGAI DIGITAL VISION 2030



Transform our business by using digital technologies to make Chugai a top innovator in the provision of society-changing healthcare solutions

Transform our business

- Provide innovative drug products continuously by leveraging digital technologies.
- Greatly streamline all value chains.
- Create frameworks for providing innovative services.
- Change employee awareness and organizational structure and customs at Chugai.

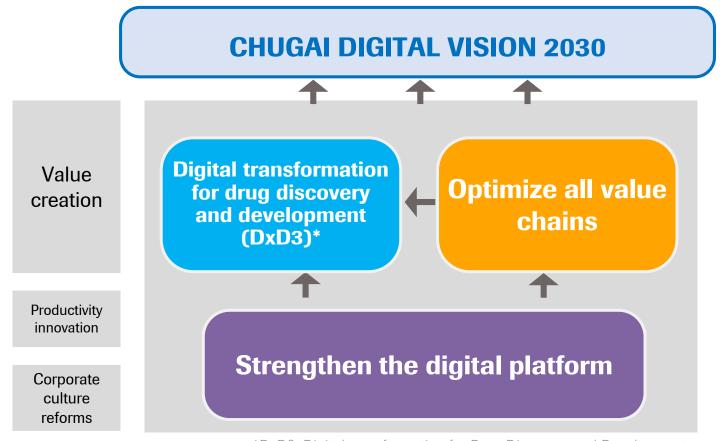
Society-changing healthcare solutions

- Provide optimal personalized healthcare suited to individuals.
- Produce high QoL throughout life through ultra-early diagnosis, prevention, and treatment.
- Bring about social assurance programs sustainable even in shrinking and aging societies.

Three Basic Strategies

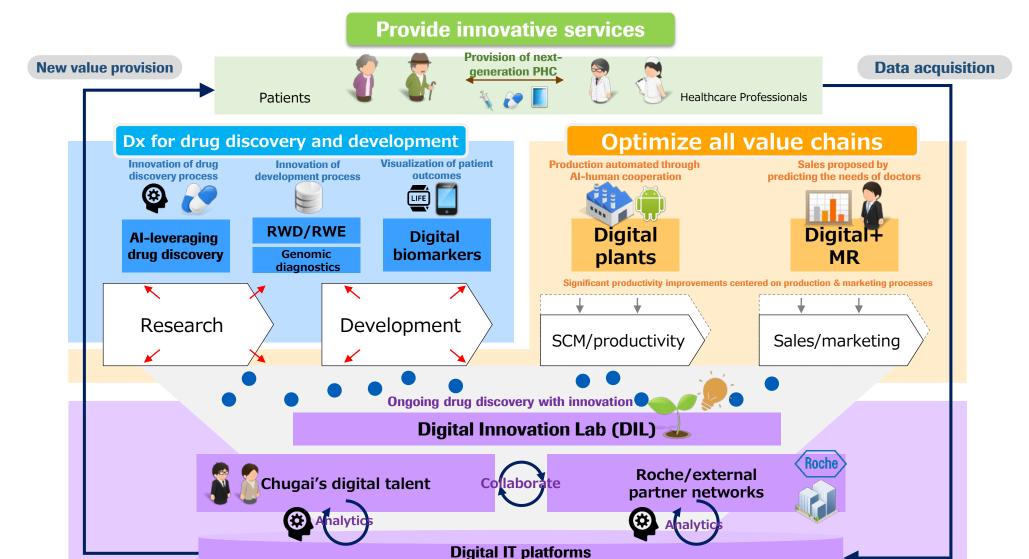


- Chugai will strengthen its digital platforms and optimize all value chains to drastically improve productivity and efficiency.
- ◆ Also transform drug discovery by leveraging Al and other cutting edge technologies to create innovative new drugs and provide society-changing healthcare solutions.



Digital Transformation in Chugai (hypothesis)





(e.g., CSI, client data ecosystem

Strengthen the digital platform

Discovery of unmet medical

patients and their diseases

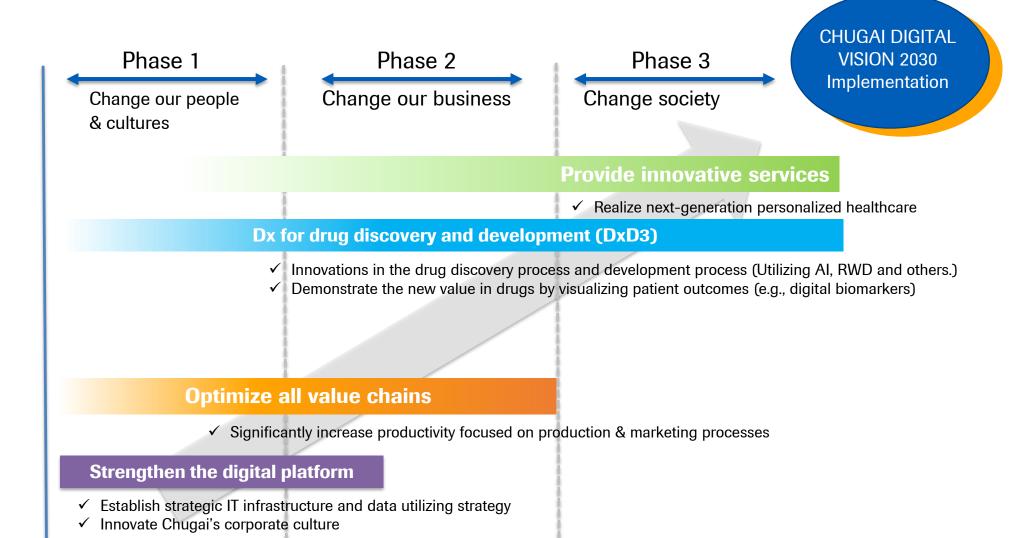
needs by further understanding

Accumulation and

integration of data

Roadmap of Digital Transformation



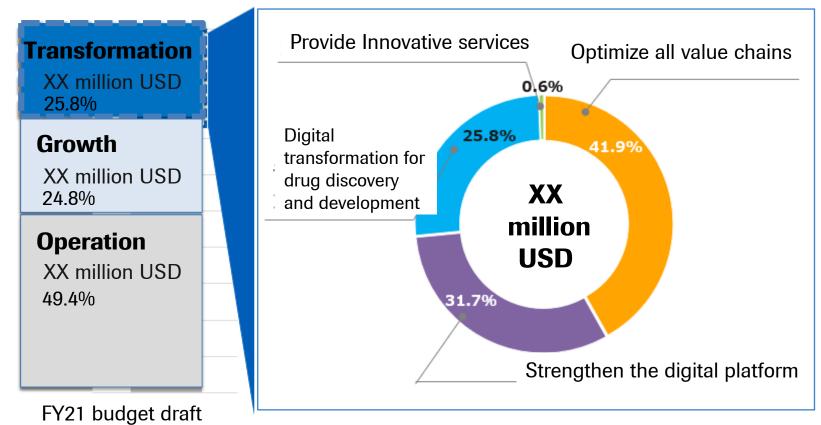


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Visualize and Optimize Digital/IT Investment

- CHUGAI
- Manage company-wide portfolio of digital projects and centralize management of investment in the digital / IT budget
- Formulate the investment plan by dividing the investment into "Transformation", "Growth" and "Operation"
- Secure the annual constant budget as digital PoC cost

Breakdown of FY21 Digital/IT budget draft [Image]



Structure of Digital Strategy Promotion

◆ The fusion of "top management commitment" and "the power of diverse top talents and top players" is the key to realize Dx

CEO

COO

CFO



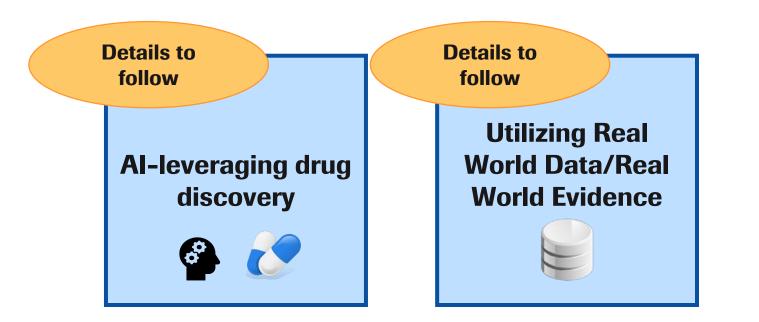


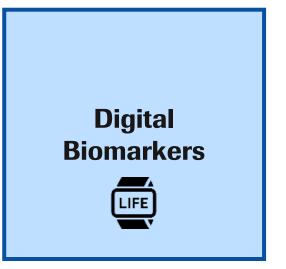
Agenda

- **CHUGAI DIGITAL VISION 2030**
- 2. Summary of Digital Strategy in Chugai

Digital Transformation for Drug Discovery and Development (DxD3)







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What are Digital Biomarkers (dBM)?



◆ Physiological data obtained by digital devices. Expected to be useful for understanding the condition of patients and predicting the onset of diseases through data that could not be obtained before.

Wearable



Apple Watch®

Continuous acquisition of biological data (blood pressure, pulse, electrocardiogram, etc.) using skin electrical activity sensors

Mobile





Floodlight® by Roche

Patients themselves input their lifestyle, physical condition and symptoms (ePRO: electronic patientreported outcomes)

Others

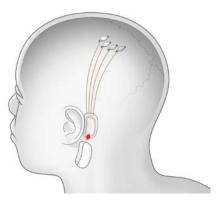


Image copyright: Neuralink Neuralink[®]

Biometric data is measured by the implant, and a smart speaker captures and converts the voice into data.

Specific Initiatives of Chugai



Endometriosis

Objective and continuous evaluation of endometriosis-related pain with biological data from wearable devices and Al-based platform

- OPINE study: Observational Study (NCT04318275)
- Device: E4®
- Acquired Pain Index (analyzed by AI from dermal electric activity, heart rate, and breath rate) and numerical rating scale (NRS)
- Partnership with Biofourmis





Hemophilia

Evaluation of the relevance between physical activity and hemorrhagic events reported through ePRO, and biological data from wearable devices

- TSUBASA Study: Observational Study(UMIN000037448)
- Device : Insightwatch (Actigraph)
- ePRO: TSUBASA study app. (Welby)



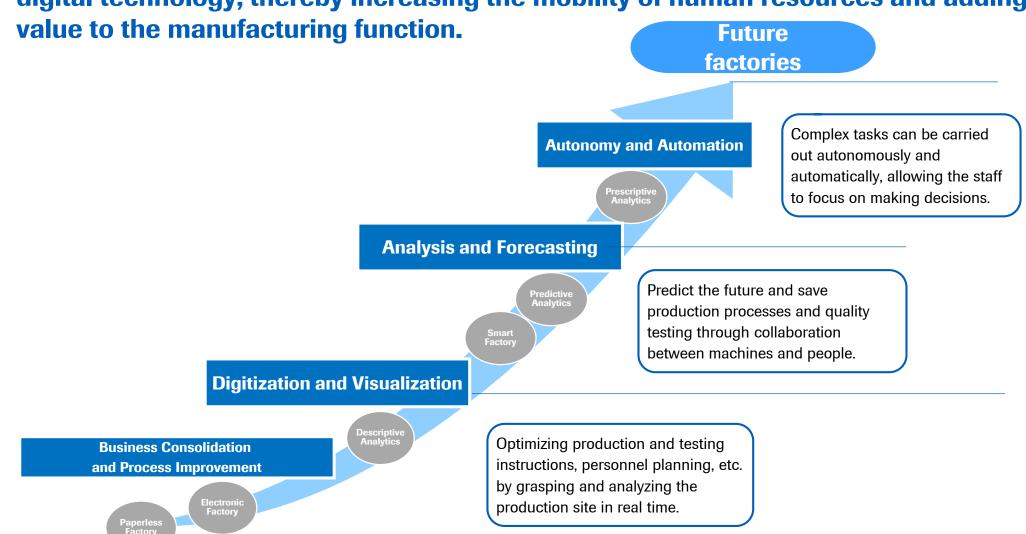


ePRO: Electronic Patient Reported Outcomes

Optimize Value Chains: Initiative to Realize a Future Factory



♦ Improve operational efficiency and reliability of the manufacturing function through digital technology, thereby increasing the mobility of human resources and adding



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Optimize Value Chains: Digital Marketing Initiatives

◆ Accumulate a variety of data generated in daily sales activities, such as daily sales reports and sales data, in an integrated database. Propose solutions tailored to the situation through

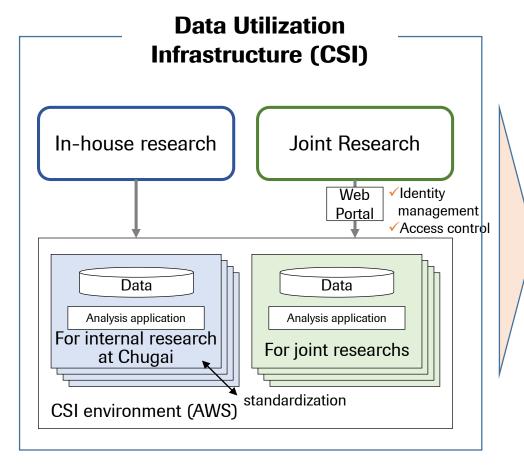
machine learning. **Details to** follow Integrate Scenario **Collect data Analyze** Action data planning Change the action of **Medical Representatives Action history Decision support engine Decide** appropriate action [Right Targeting] Market Whom Select the target information customer by scoring Integrated Data linkage Data [Right Value] Customer What Pre-analysis database Forecast customer needs, information input value processing optimal message and measures Use digital tools such as Chugai portal site **External** web **[Right Communication]** How Forecast optimal frequency and channel **PLUS** CHUGA **Action on** web page

DIGITAL

CSI (Chugai Scientific Infrastructure)



◆ IT platform for securely using, moving and storing large amounts of data, with the aim of promoting company-wide data utilization.



What CSI Can Realize

- Promoting cross-functional use of internal data
- Providing a research environment that facilitates rapid development of joint research projects with academia and hospitals
- Reduction of environmental construction costs and time by sharing and automating operations
- Secure handling of high-security data, such as genomic data
- Reduction of security risks such as information leakage and external attacks

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Acceleration of Digital Transformation (1)



◆ Connecting digital to employees and outside the company through various measures

Appointment of digital leaders



Appointed digital leaders as an interface for the digital aspects of each business unit, aiming to optimize digital throughout the company

Holding Digital Summit



Held the Digital Summit as a forum for sharing company-wide Dx case studies and creating new initiatives. 300+ employees participated

Opening of web page



Opened a web page for external audiences. The catchphrase is "Changing the future of healthcare with digital technology"

Acceleration of Digital Transformation (2)



♦ Connecting digital to employees and outside the company through various measures

Communicating role models

Digital x Drug discovery

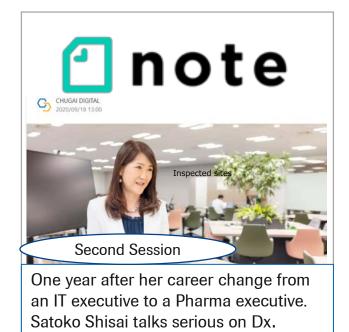
Chugai has formulated a major strategy, CHUGAI DIGITAL VISION 2030, aiming to become a top innovator in providing healthcare solutions that innovate business and change society through digital technology.

Here, three members promoting digitalization at Chugai talk about the excitement and opportunities.



Focusing on the members promoting digitalization within the company, share their activities within and beyond the company

Use of note



- Starting on August 25, 2020
- Communicate the voice of employees to raise interest and awareness on CHUGAI DIGITAL

DigiTube



 More than 20 digital companies' technical presentations, titled
 "DigiTube," have been distributed company-wide since March 2020

Strengthen External Collaboration and Actively Disseminate Press Releases

- Stimulate employees by learning about their activities through external media
- Disseminate in-house Dx activities to the outside and build win-win relationships with partner companies



Example of press releases from Chugai



Introduced cloud service by

Amazon Web Service for data utilizing infrastructure "Chugai Scientific Infrastructure (CSI)"

NTT DATA

Aiming to improve the efficiency of the document creation process, such as creating clinical trial-related documents from the clinical trial protocol, we have completed the demonstration of an Al-based clinical trial efficiency solution of **NTT DATA**



Collaboration with Biofourmis

Developing an objective assessment of pain for endometriosis using digital solution of Biofourmis



https://www.empatica.com/research/e4/ (Access: 15:05 JST, 14 Sep. 2020)



Text mining Collaboration with FRONTEO

Using natural language processing technologies to search information relevant to researchers' hypotheses



Collaboration with PFN

Concluded a comprehensive partnership agreement to promote multiple projects related to new drug creation using PFN's deep learning technology



Collaboration with Works Mobile Japan

2,400 Chugai employees including medical representatives started to use **LINE WORKS**, which is a communication app., for interactive communication with medical professionals

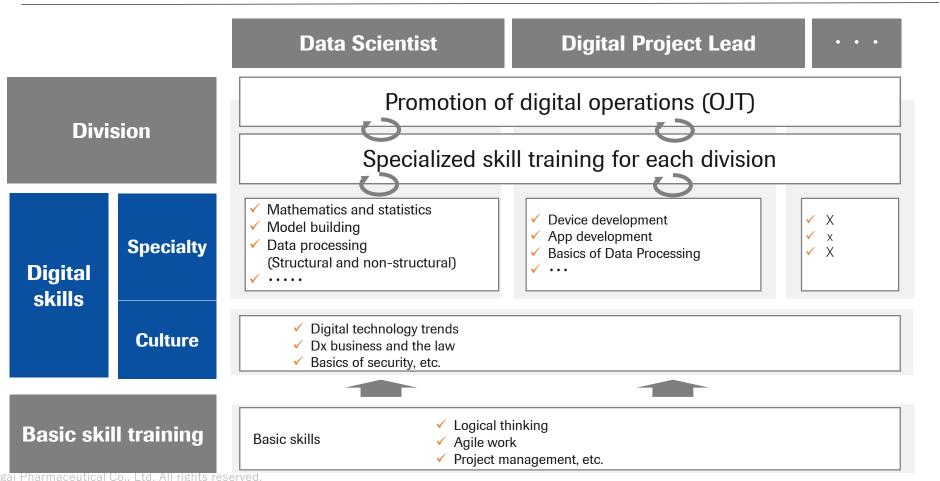


Digital Human Assets Development Initiatives



◆ Provide structured training programs based on the digital skill level of employees

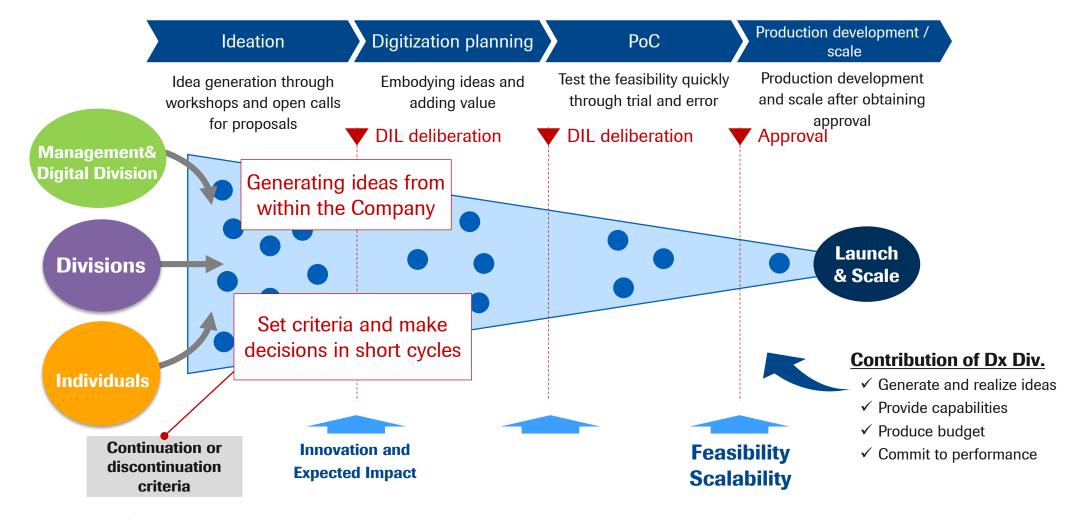
Overview of initiatives on the development of specific digital human assets



Accelerate Transformation with Digital Innovation Lab (DIL)



◆ Incubate bottom-up ideas to accelerate organizational Dx skills and transform into an agile culture



Maximum Utilization of Roche Resources

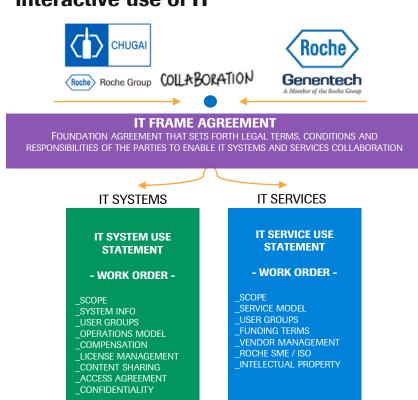
DIGITAL

- Strategy alignment through regular management meeting
- Conclude fundamental agreement for interactive use of IT system and resource between Roche and Chugai
- Develop human resource and create the connection through continuous human resource exchange program

State of the regular management meeting with IT division of Roche



Frame of fundamental agreement for interactive use of IT



Selected DX Stock 2020



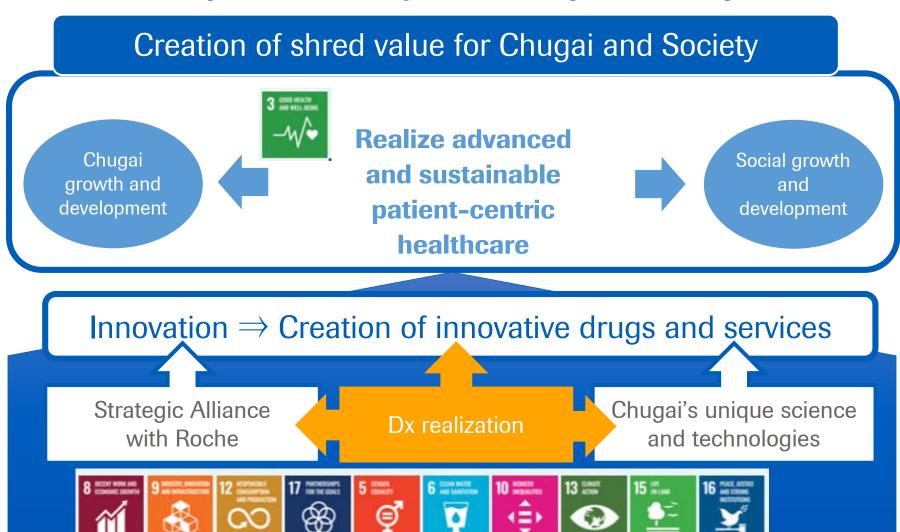
- ◆ Chugai was selected as the only company of DX Stock 2020 in the pharmaceutical industry by the Ministry of Economy, Trade and Industry (METI) and the Tokyo Stock Exchange (TSE)
- ◆ The "CHUGAI DIGITAL VISION 2030" was set forth under the strong commitment of management, and a wide range of initiatives such as drug discovery innovation, culture transformation, and collaboration with external companies was highly recognized.



Sustainable Growth and Development by Creation of Shared Value

DIGITAL

◆ Accelerate innovation by Dx and develop continuously with society



Innovation in the Drug Discovery Process Using Al

Dr. Hiroyuki Tsunoda

Head of Discovery Technology Dept., Research Div.



Digital Transformation for Drug Discovery and Development (DxD3)



DxD3

Digital Transformation for Drug Discovery and Development

Al-powered Drug Discovery





Digital
Biomarker
initiatives



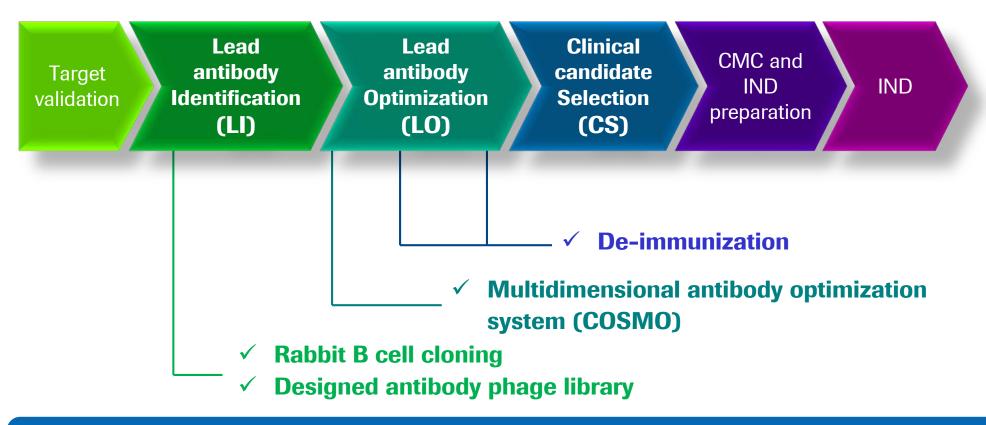
Utilization of RWD/RWE



Discovery Processes and Platforms of Antibody Therapeutics



Both Chugai's proprietary antibody engineering technologies and the antibody discovery platforms are our major strength



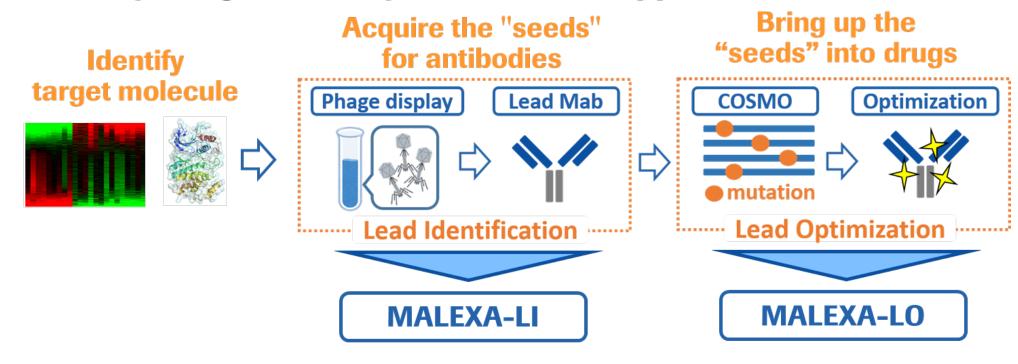
Chugai's four competitive platforms are at the core of its competitive advantage in antibody drug discovery

Changing the Drug Discovery Process with MALEXA



MALEXA: Machine Learning x Antibody

Antibody Drug Discovery Process and Application of MALEXA

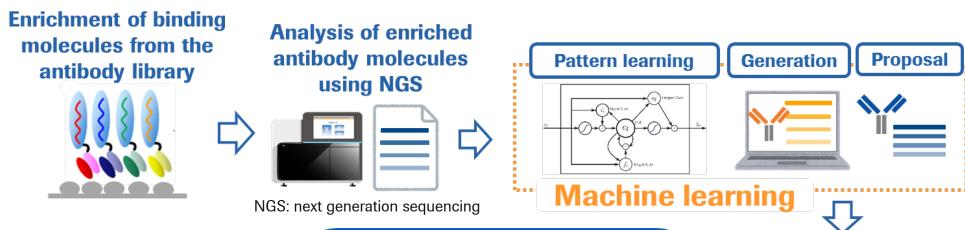


Need to design and develop process-specific machine learning algorithms

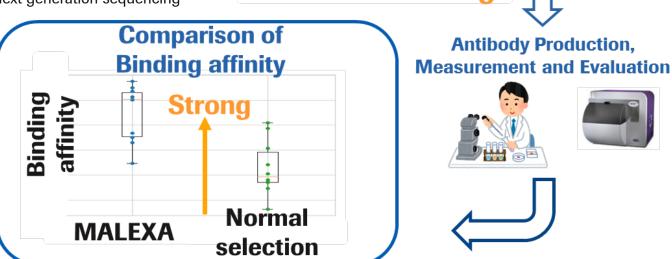
Acquiring Lead Antibodies Using MALEXA (MALEXA-LI)



Application to the lead antibody acquisition process



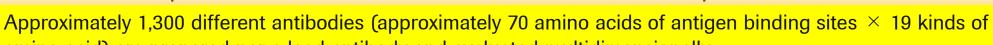
Successful acquisition of antibodies with strong binding affinity in multiple projects

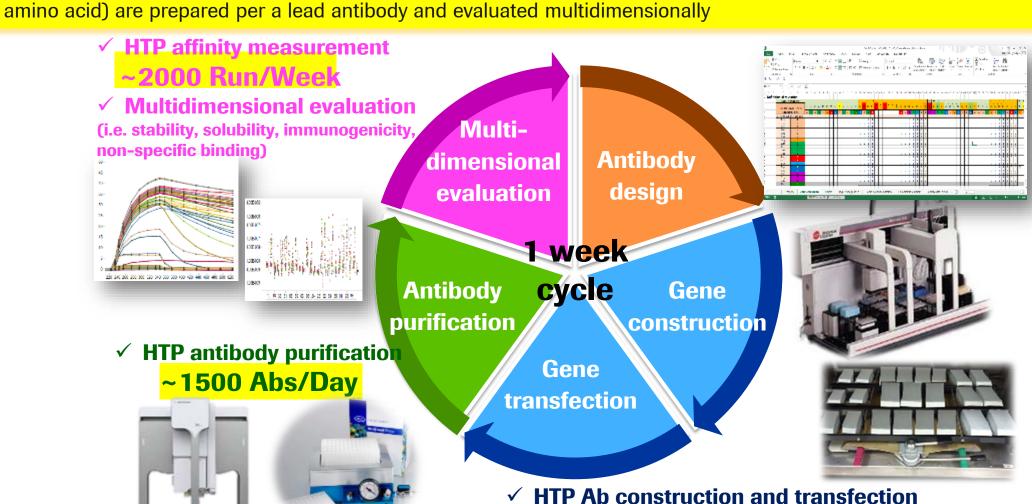


Characterize large amounts of data to find the right sequence for the lead antibody

Multidimensional Antibody Optimization System

COSMO: COmprehensive **S**ubstitution for **M**ultidimensional **O**ptimization





~3000 Abs/week



Source : Chugai Pharmaceutical Co., Ltd.

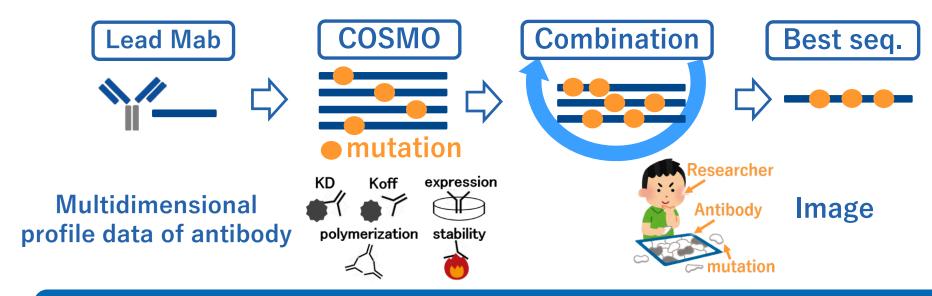
Challenges in Lead Optimization



Antibody lead optimization: Modifying amino acids in antibody binding region to develop optimal antibodies

Challenges

Researchers repeatedly produce and evaluate antibodies with different amino acid replacements. However, the combinations of replacements are limited within the scope of the acquired data

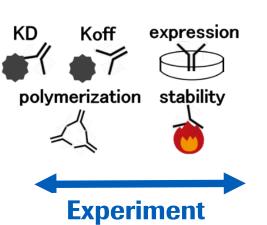


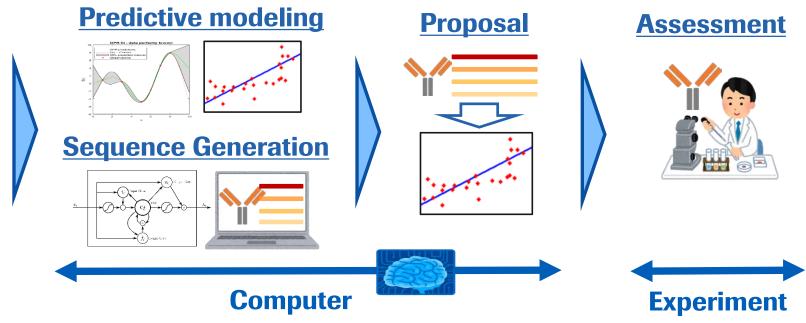
Antibodies with suitable properties and activation should be acquired from a large amount of data

Development of Machine Learning Workflow and Performance of MALEXA-LO

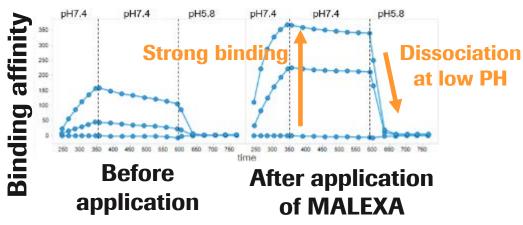


Data from COSMO





By applying MALEXA-LO, the optimal antibody sequence group can be proposed based on various elements such as binding affinity, pH dependency, physical properties, etc.



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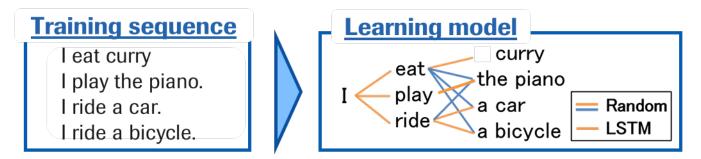
Machine Learning Workflow: Sequence Generation

CHUGAI

The variation of amino acid sequences of an antibody is enormous Generate computer-analyzed sequences using a generative model



LSTM (Long Short Term Memory): Learning the dependency of words in a statement

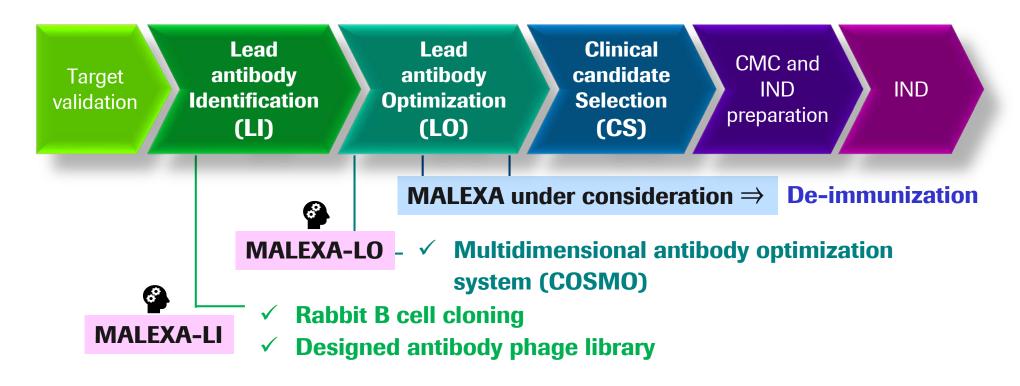


"Word and Sentence" applied to "Amino acid and Antibody sequences"

With LSTM, sequences similar to the data can be sampled

Accelerate Antibody Discovery Processes through the Application of MALEXA





- ✓ Application of MALEXA for immunogenicity reduction is under consideration to further streamline the entire process
- ✓ Initiatives have begun to apply machine learning technology to the mid-sized molecule drug discovery platform

Al Utilization for Image Analysis in Drug Discovery Research



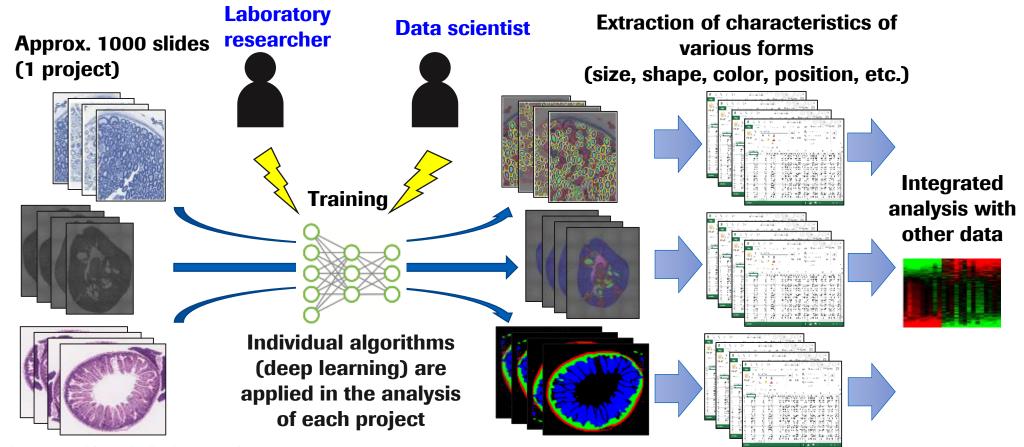


in research productivitySubstantial improvement

Al technology applied: 1 day/500 slides Human: 7000 days/500 slides

Ensure quantitation

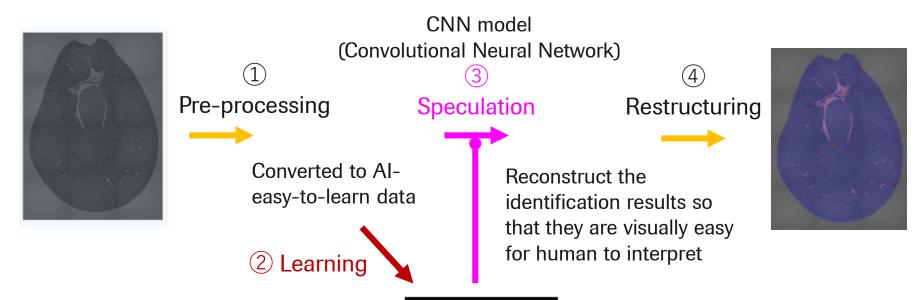
Deepening understanding of pathological conditions through integrated analysis with other data (such as genetic development)



Shape Recognition through Deep Learning



Using deep learning, we can now accurately and automatically outline and identify the shape of an object



Have Al learn our image data



Deep learning model

Identify the object in the image using the training model

TACTICS: System for Creating Drug Discovery Ideas Across the Research Function

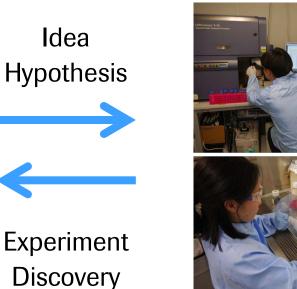


TACTICS <u>Teams</u> <u>Actively</u> <u>Channeling</u> <u>Tactical</u> <u>Ingenuity</u> for <u>Curative</u> <u>Solutions</u>

Activities organized across the research division to create drug discovery ideas

- ✓ Promotion of unique biological discoveries
- ✓ Sublimation to "invention" that leads to highly effective products







Examples of Text Mining AI Technology in Drug Discovery Research in Collaboration with FRONTEO



Issues in the Early Stages of Target Discovery and Drug Discovery Research

- Researchers have a limited amount of time for close reading of a huge number of published papers.
- It is difficult to obtain information from surrounding areas and different fields.

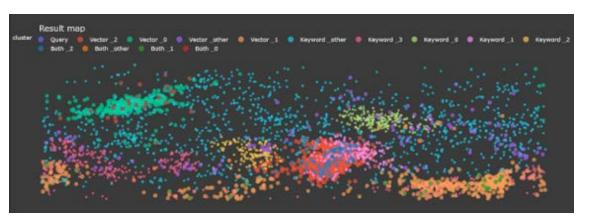


Features of FRONTEO Concept Encoder and Amanogawa

- Concept Encoder vectorizes words and sentences in 300-1000 dimensions.
- Amanogawa searches 16 million vectorized articles by using words and natural sentences as queries.
- Vector operations enable concept extraction, analogy search, clustering of papers, and etc.

Amanogawa
Cluster of search papers plotted
on the vector space

Source (Accessed November 20, 2020): https://lifescience.fronteo.com/aidiscovery/amanogawa/

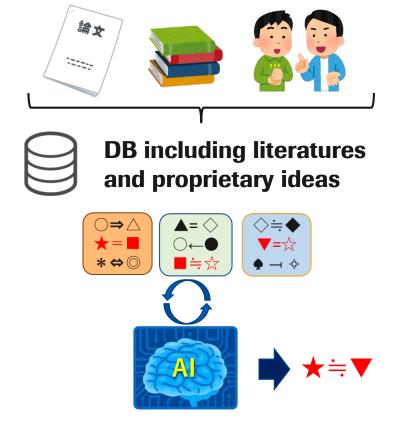


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Construction of Idea Database and Utilization of AI technologies in TACTICS activities



- Construct proprietary database with structured information on the cause of diseases and related molecules
- Relates ideas as a set of elements and define as a function on the DB



The relationship between the molecules directly mentioned



Search for identical relationships and apply the rules



Generate ideas efficiently from proprietary information (DB)



Summary: Innovation in the Drug Discovery Process Using AI



We are transforming the entire drug discovery process using AI technology, mainly machine learning, and applying it to drug discovery projects.

- Molecular design of small molecules, mid-size molecules and antibodies using AI technology
- Improvement of productivity in pathology using image analysis technology and integrated analysis through quantitative evaluation
- Cell identification using image analysis technology and organ selection, measurement and determination after pharmacological testing
- Use of AI technology in multi-omics analysis of gene expression, etc.
- Clustering of papers and network analysis using text mining AI technology
- Building an idea database and use of AI technology
- Development of robots to support experimental work...and more

The new laboratory, which is currently under construction, will be equipped with an IT infrastructure that actively utilizes Al and various digital technologies to create a next-generation laboratory with high productivity.



Utilization of Real World Data

Dr. Nobuya Ishii

Head of Science & Technology Intelligence Dept., Project & Lifecycle Management Unit





Agenda

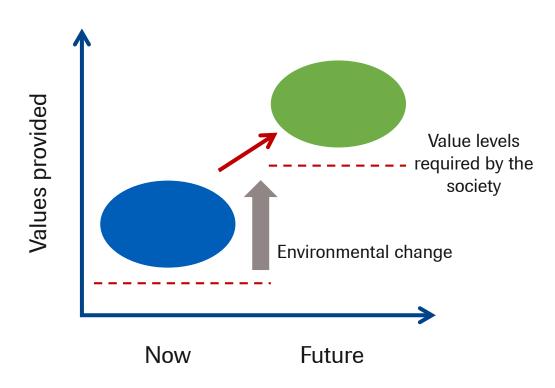
- 1. Goals for Utilization of Medical Data Including Real **World Data**
- 2. Current Status and Issues for Utilization of Medical **Data**
- **Initiatives Led by Chugai**

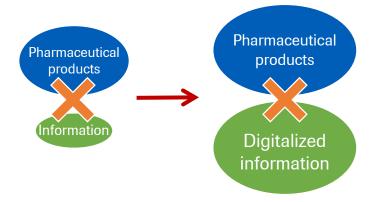
Future Ideal Pharmaceutical Products



Increase in expected values

Value improvement by offering pharmaceutical products $+\alpha$





Now Future

What is Real World Data?

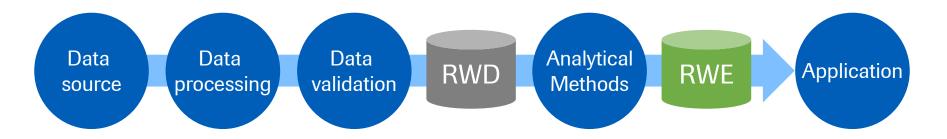


Real World Data (RWD)

- Medical data collected in daily clinical setting
- Information on patients/medical practice collected from sources other than clinical studies, including medical payment invoice data, DPC* data, electronic medical record data, medical checkup data, patient registry data, and data from wearable devices

Real World Evidence (RWE)

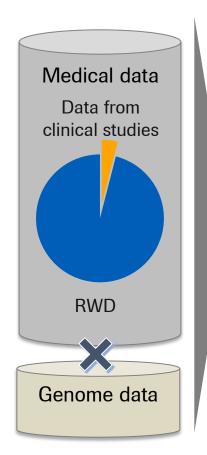
- Evidence obtained from analyses of RWD

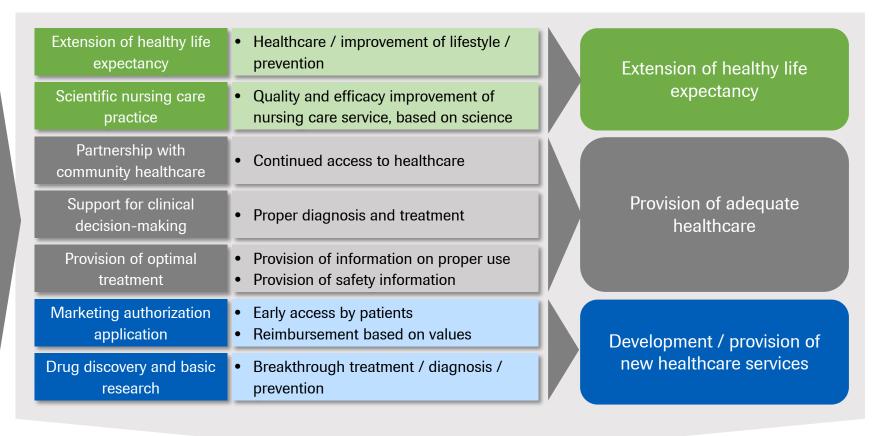


*DPC: Diagnosis Procedure Combination

Examples of Utilization of Medical Data including RWD







Promptly and continuously give back benefits to the public and patients (including restoration of the soundness of healthcare finance)

New Aspects of RWD: Can Respond in Real Time



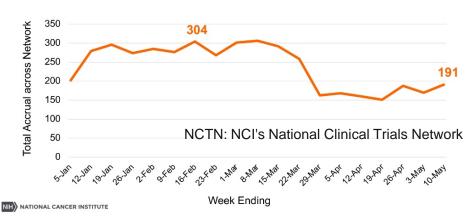
Evidence of the effect of expanding U.S. public insurance coverage (Obama care) to eliminate racial disparities in access to timely cancer treatment.

- Validation of effects of the Affordable Care Act (ACA)
- Racial comparison of percentage of patients who have received treatment within 30 days after the diagnosis

Changes in healthcare environment under COVID-19 pandemic can be detected in a real-time manner

- Changes such as decreases in enrollment in clinical studies and hospital visits by patients

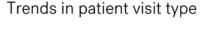
Accrual to NCTN trials by week

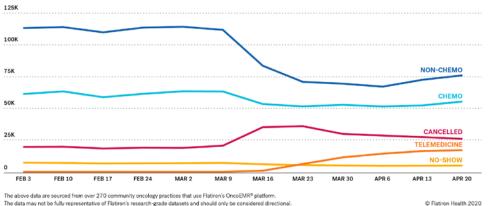


Access: 20 June, 2020.11:32 JST

https://www.urotoday.com/conference-highlights/asco-2020/asco-2020-prostate-cancer/121905-asco-2020-ensuring-cancer-research-progress-during-a-global-pandemic.html

COVID-19 AND U.S. COMMUNITY ONCOLOGY





Access: 20 June, 2020.11:40 JST

https://cancerletter.com/articles/20200501_1/

[Conceptual image]

Expected Effects by Utilization of RWD



Patients

- ✓ Prompt access to optimal treatment
- ✓ Achievement of high outcomes

Government

- ✓ Understanding the reality of healthcare in a real-time manner
- ✓ Verification of the effects of healthcare policies in a real-time manner
- ✓ Assessment of the efficacy and safety of real-world treatment

Healthcare-related companies

 Creation of new service opportunities based on scientific evidence

Healthcare professionals

- ✓ Understanding of the reality of the treatment at each clinical site
- ✓ Comparison of the reality of the treatment between their clinical sites and other clinical sites
- Support to make a treatment strategy decision based on RWD/RWE

Academia

 Studies with the use of real-time medical data

Pharmaceutical companies

- ✓ Marketing authorization applications
- ✓ Post marketing surveillance
- ✓ Research and development efficiency
- ✓ Assessment of cost-effectiveness to secure reimbursement and negotiate drug price
- ✓ Marketability survey

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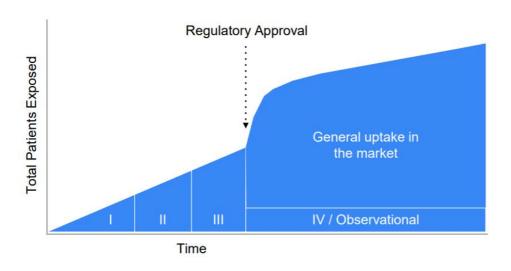
Importance of Regulatory-Grade RWD



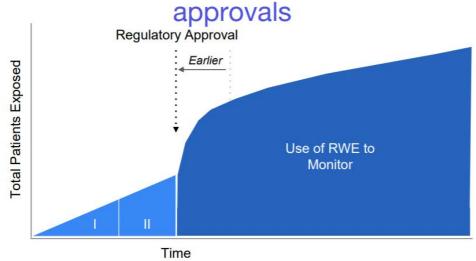
Potential for rapid patient access to effective therapies by enabling marketing authorization applications for approval based on RWE

flatiron

Current drug development paradigm



21st Century Cures - Shift towards earlier



Access: 13 Oct. 2020, 15:15 JST

flatiron

https://dcricollab.dcri.duke.edu/sites/NIHKR/KR/GR-Slides-06-15-18.pdf

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Issues to Utilize Medical Data



Ensure access to RWD that can be used for marketing authorization applications

- ✓ Quality of data

 Two articles on studies with RWD, associated with the risk of drug administration to patients with COVID-19, were withdrawn due to data reliability issues.
- ✓ Data scale (number of data)

 Data are generated at individual institutions and also at the individual level, with a lot of fragmented data, which is mainly utilized by single or few institutions.

Establishment of RWD analysis platform

✓ Establishment of analysis methods / platform with high transparency with the use of RWD

Readiness of the environment to utilize RWD, including marketing authorization applications

✓ Development of guidelines for the use of RWD for marketing authorization applications

Initiatives for Application of RWD in the U.S.



In February 2009, the American Recovery and Reinvestment Act (ARRA) was enacted.

- Post-financial crisis economic-stimulus act
- The Health Information Technology for Economic and Clinical Health Act (HITECH Act) was enacted to promote the use of electronic health records.

In December 2016, the 21st Century Cures Act was enacted.

- The goal of the act is to clarify the scope of FDA regulations and approval process and to implement strategic budget investment projects, to further accelerate discovery, development, and introduction of new therapies available in the 21st century. For example, regenerative medicine and digital health, into clinical setting.
- Section 3022. Real world evidence
 - Programs to evaluate the availability of RWE that supports the approval process for additional indications and post-marketing safety assessment shall be started.

Partially modified.

A Case Example of the Roche Group: Flatiron Health Inc. 1/2

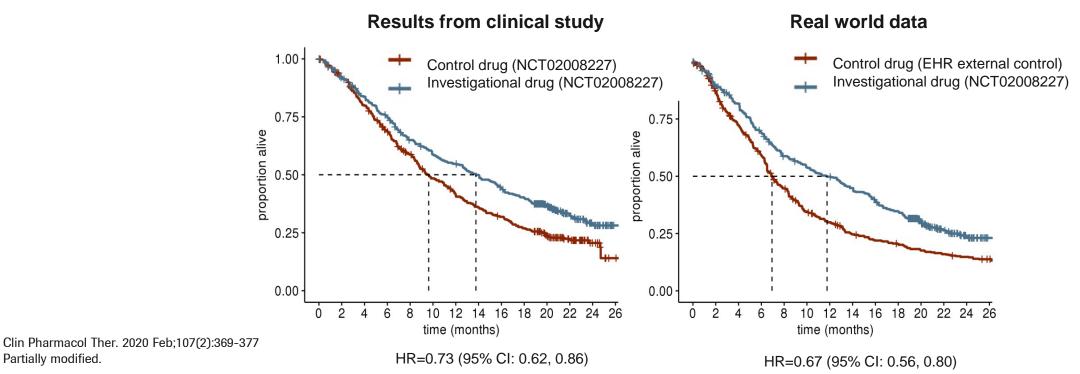


Collected and regularly updated electronic medical record data of 2.2 million patients with cancer.



Collaborated with over 280 cancer clinics, 7 academic cancer centers, and top 15 companies in oncology area and conducted a joint research with FDA.

Comparison of results from clinical study and those from real world data



A Case Example of the Roche Group: Flatiron Health Inc. 2/2

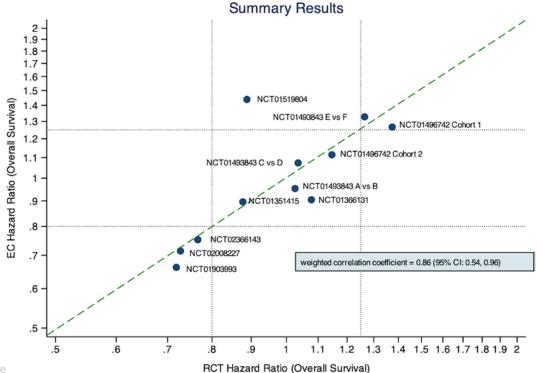


Collected and regularly updated electronic medical record data of 2.2 million patients with cancer.



Collaborated with over 280 cancer clinics, 7 academic cancer centers, and top 15 companies in oncology area and conducted a joint research with FDA.

Comparison of hazard ratios calculated in clinical studies and those calculated from real world data



Access: 25 Nov, 2020. 14:11 JST Clin Pharmacol Ther Online. 2019 Jul ; https://doi.org/10.1002/cpt.1586



Case Examples of Applications of RWD by Flatiron Health



RWD were used to support regulatory applications for drugs to treat rare types of cancer.

Pharmaceutical Product	Regulatory Authority	MOA	Target Disease	Number of Patients	Purpose of Application
Drug A (Pfizer)	FDA	CDK4/6inhi bitor	hormone receptor +/HER2- male breast cancer patients	2,670/year (US)	Efficacy and safety information from RWD of off-label use
Drug B (Janssen)	FDA	FGFR inhibitor	FGFR2 or FGFR3 mutation + advanced or metastatic urothelial cancer patients	3,000/year (US)	As a virtual control arm for the single arm study

RWD were used in cost-effectiveness assessment to negotiate drug-pricing and reimbursement.

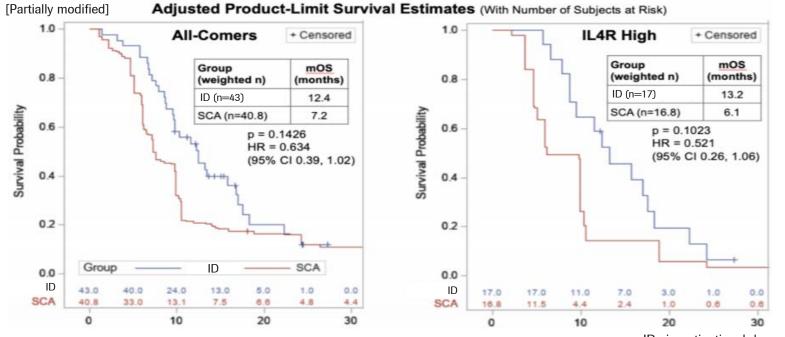
Pharmaceutical Product	Regulatory Authority	MOA	Target Disease	Purpose of Application
Drug C (Roche)	EMA	ALK inhibitor	2L ALK+ NSCLC patients	As a virtual control arm for the single arm study against ceritinib
Drug D (Roche)	NICE	Anti-PD-L1 antibody	Previously treated locally advanced / metastatic non-small cell lung cancer	Responded to the request from the regulatory authority demanding submission of the five-year survival rate data by creating a predictive model. The validity of the predictive model was verified using RWD.

FDA Supported Expanded Use of RWD



FDA accepted the use of RWD in a phase 3 trial including a hybrid external control (combining synthetic control arm patients with randomized control arm patients).

- A phase 3 registrational trial in recurrent glioblastoma (rGBM)
- The hybrid external control arm reduced the number of patients enrolled to the control therapy in the randomized trial.
- A comparison was made with the synthetic control arm using the results of phase 2 trial.



Access: 13:29 JST, 16 Nov., 2020.

https://www.oaoa.com/news/business/medidata-synthetic-control-arm-supported-by-the-us-food-and-drug-administration-fda-for-use/article_0b3af804-560e-51d4-8f63-e27361da014d.html

Access: 15:29 JST, 16 Nov., 2020

https://s1.q4cdn.com/460208960/files/News/2020/Zacks_SCR

_Research_06032020_T.MDN_Bautz.pdf

RWD Introduction Status in Japan



Creation of registry data

- Clinical Innovation Network (CIN) which promotes the use of patient registries in Japan and supports information collection for cohort studies and other similar activities

Discussions are ongoing to develop guidelines (GL) for the application of registry data.

- The discussions are focusing on; 1) how we can utilize RWD for marketing authorization applications and 2) how we can ensure reliability of registry data.
- Pharmaceutical Evaluation Division, Ministry of Health, Labour and Welfare

Next Generation Medical Infrastructure Law (effective as of May 2018)

- In addition to opt-in, by following opt-out process that meets certain requirements, it is now possible for; 1) medical institutions to provide medical information that is personal information requiring special consideration to authorized providers, and 2) authorized providers to provide anonymized processed medical information to users.
- Certification as a certified business operator that can create anonymized medical information

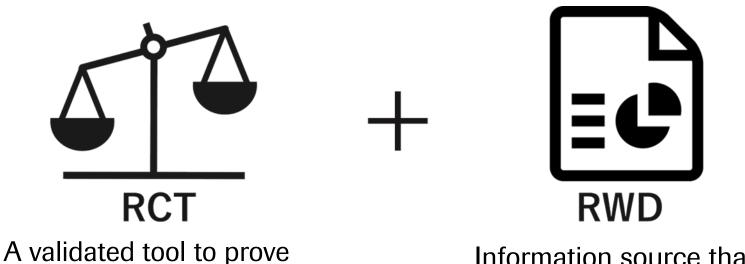
Documents for application of real world data in pharmaceutical development (prepared by Japan Pharmaceuticals Manufacturers Association)

- 1) The First Step toward the Marketing Authorization Application Using External Control Data, 2) Application of Real World Data for Marketing Authorization Applications, 3) Promotion of Application of RWD among Pharmaceutical Companies.

Ideal Image of Application of RWD at Chugai



An environment that enables the timely and appropriate use of medical data, including RWD, has enabled rapid patient access through approval applications, along with decisionmaking and collaboration activities to achieve patient-centric healthcare.



Information source that

brings us new approach

RCT: Randomized Clinical Trial

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causality

Promote Various Activities within Chugai in Four Quadrants





Contribute to marketing Use as evidence authorization applications **Expand strategies** for marketing authorization applications Verify values in a **Post** post approval / Launch Sophistication / real-world setting efficacy improvement of development process Utilize RWD to establish product and therapeutic area strategies Better Review disease segmentation understanding of diseases Internal review / Contribution to R&D agile analysis

Added RWD as reference data in the application documents for a drug in patients with ROS1positive lung cancer*

R&D

The incidence of infections in patients with lupus nephritis (and SLE) / rheumatoid arthritis (presented during EULAR2020)

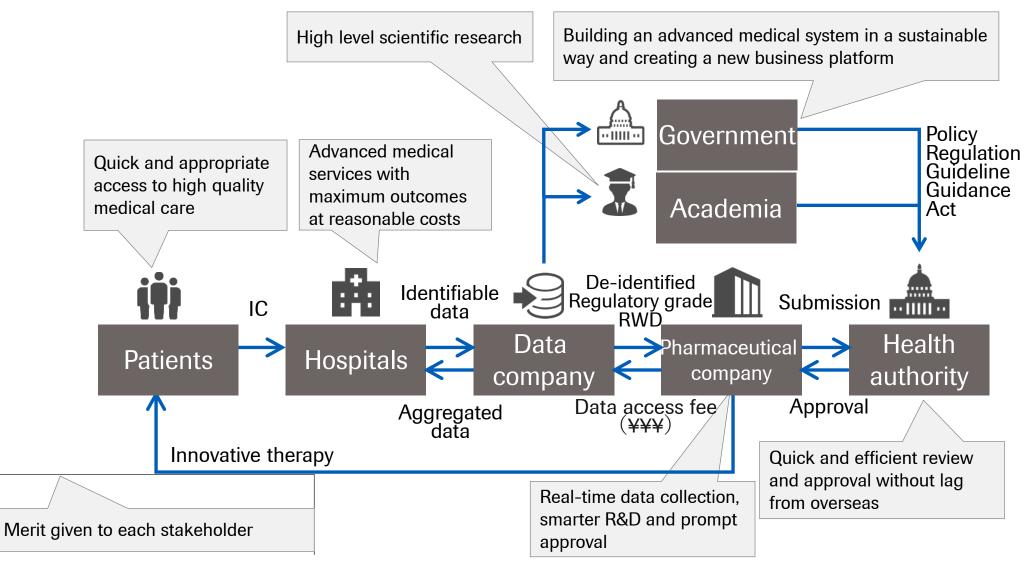
Reflect the reality of the treatment and changes in laboratory data among patients with target diseases to the clinical study design

Internal decision making

^{*}According to the view of regulatory authorities, there were limitations in explaining the clinical position of RWD

Establishment of Sustainable RWD Eco-System toward Promoting Utilization





Summary



The use of medical data, including RWD, is expected to increase the efficiency and sophistication of medical care and provide rapid and sustainable value to the public and patients.

In Western countries, RWD are gradually used for marketing authorization applications and assessment of cost-effectiveness to secure reimbursement and negotiate drug price.

In Japan, we also must establish a sustainable ecosystem that allows us to collect high-quality RWD available for marketing authorization applications.

Chugai aims to achieve goals such as patient-centric health care based on decision-making and collaborative through improving the environment to use medical data, including RWD in a timely and appropriate manner; and timely patient access to therapies through regulatory filing.

Digital Marketing Strategy

Takato Shimauchi

Head of Customer Solutions Dept., Marketing & Sales Div.





Agenda

- 1. "PLUS CHUGAI," A New Customer Touchpoint
- 2. Creation of System Environment for Digital Marketing
- 3. Online Workshops for Team Medical Approach



Agenda

- 1. "PLUS CHUGAI," A New Customer Touchpoint
- 2. Creation of System Environment for Digital Marketing
- **Online Workshops for Team Medical Approach**

Website for Healthcare Professionals





Launched on Tuesday, April 23, 2019



0.14 million unique users

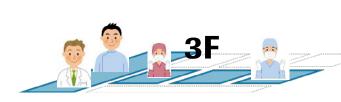
per month on average from January to October 2020

Three-Layer Structure of "PLUS CHUGAI"



Three-layer structure

Values provided to customers



Enhance communication between customers and Chugai

Realization of digital marketing

Provide exclusive services for members



Extension

Provide new information/val ues



Promptly settle questions/ problems

Information Provision Other Than Drug Information

- Information on diseases and therapies (introduction of medical institutions, guidelines, and techniques, etc.)
- · Useful information (communications and illustrations, etc.)
- Ordering of materials
- Utilization of Chatbot AI in FAQ

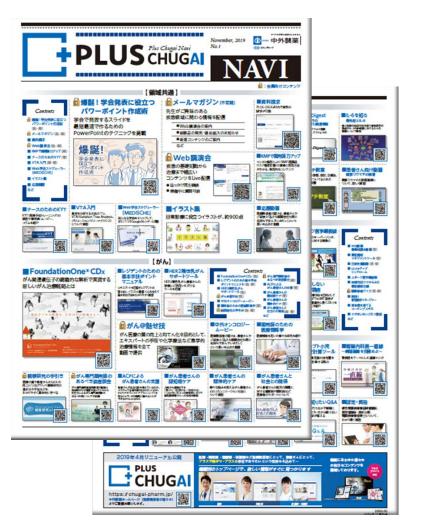
Provision of Drug Information / Safety Information

- Product information
- Drug Information(FAQ·RMP)...

Attractive Contents with Rich Quality and Quantity



A wide variety of contents responded to a wide range of customer needs



High-quality contents meeting high needs from specialists











18:30~19:50



Online Lecture Meetings Exclusive for Members (Area Version)

CHUGAI

- ✓ Carefully respond to regional needs of customers
- ✓ Members can register and watch regional lecture meetings regardless of their location

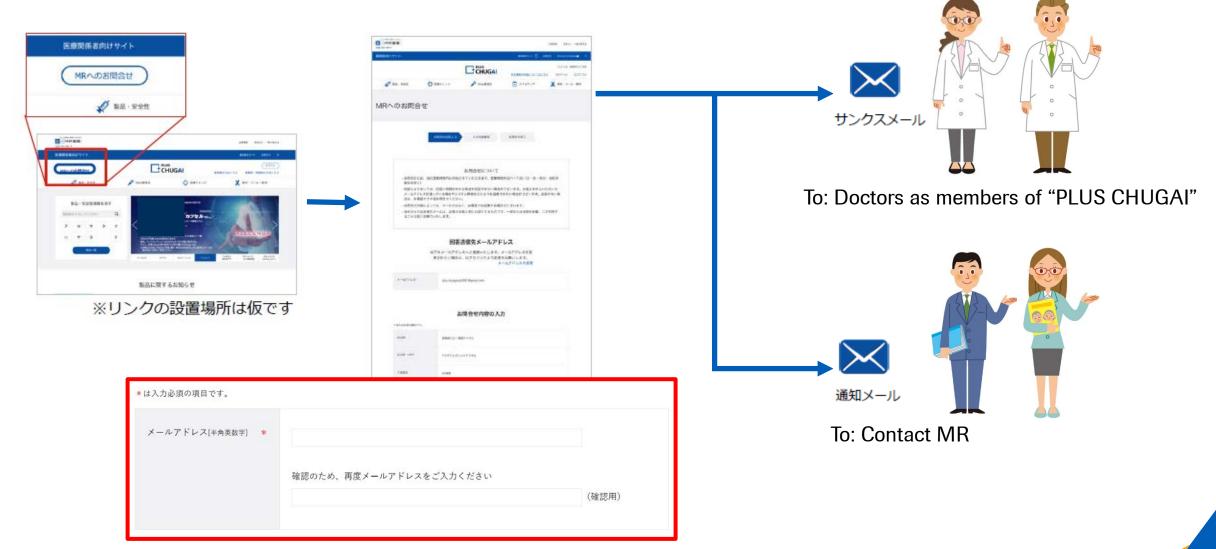




Members Can Directly Contact MR through "PLUS CHUGAI"



Interactive communication, rather than one-sided communication, is possible.



Active Use of External Media to Deliver Information













More than 400 postings are planned next year.



Agenda

- 1. "PLUS CHUGAI," A New Customer Touchpoint
- **Creation of System Environment for Digital Marketing**
- **Online Workshops for Team Medical Approach**

Establishment of Digital Platform for New Marketing Processes



Customer interface based on Chugai's customer communication way In-house developed system infrastructure to ensure a flexible response to customer needs

Highly specialized product portfolio focused on oncology and specialty areas
 Shift from the conventional mass information provision to Chugai's proprietary MR-digital fusion model

2. Shift from the waterfall model to agile model

Developed a system that can respond flexibly to environmental changes from the users' perspective to address customer needs

3. Data analysis with Chugai's unique approach

Give feedback to MR taking advantage of data utilization and analysis with Chugai's unique approach

4. Cross-organizational marketing focused on customers

Developed by a cross-functional team including Marketing & Sales / Medical Affairs / Drug Safety / Clinical Development / Foundation Medicine Unit.

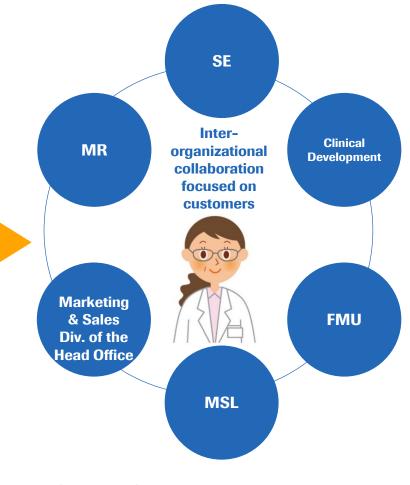
Cross Functional Project across Products and Organizations to Realize Customer Centric Marketing that Merges the Digital and Real World





OC (Zero C, Organic Communication) A cross-functional task to achieve organic communication

0**C**2 0C3 0C1 Quality Approach to Data improvement new visualization of marketing customers data **Foundation Digital** Drug Marketing Clinical MA Medicine **Development** Strategy **Safety** & Sales Unit



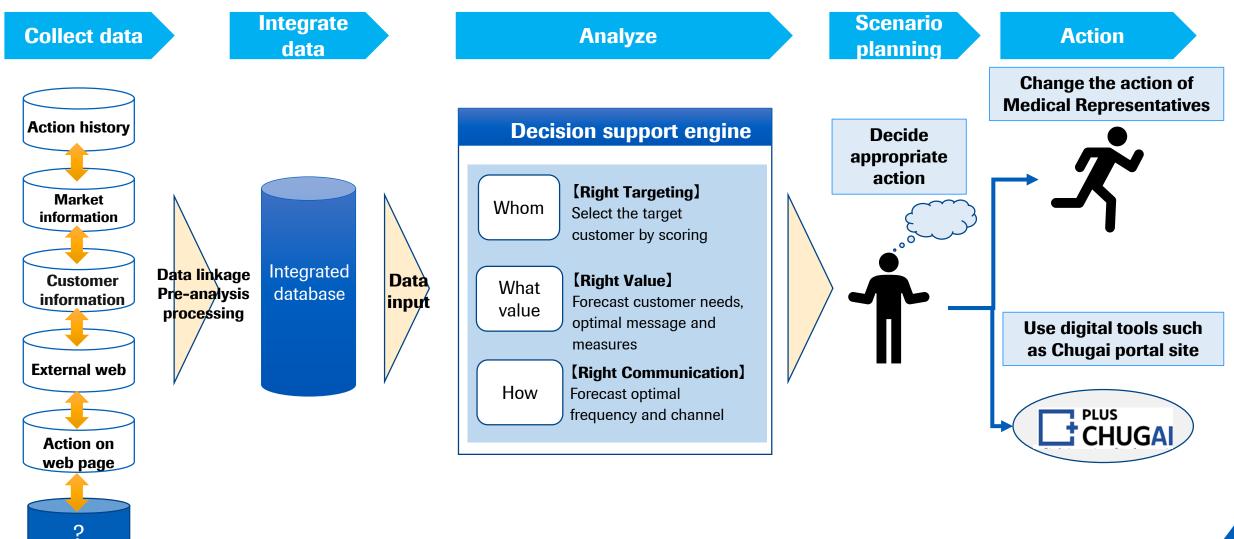
MSL: Medical Science Liaison

MA: Medical Affairs SE: Safety Expert

FMU: Foundation Medicine Unit

Integrated Database Collects Extensive Data from Daily Sales Activities Propose Solutions Tailored to the Situation through Machine Learning





Explore New Ways to Provide and Obtain Information with Digital Tools



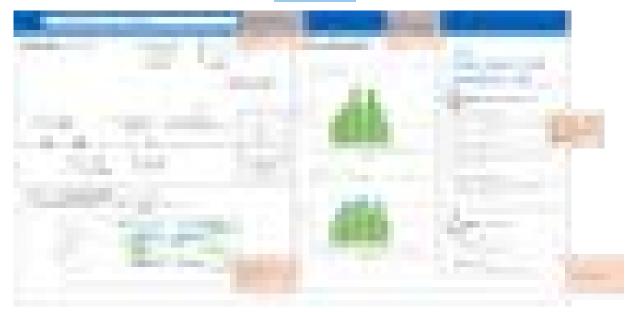
For analysis





For action

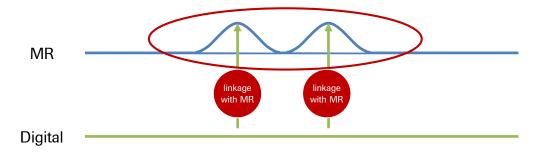




Select Proper Channels Depending on Each Customer's Needs



■ MR + Digital



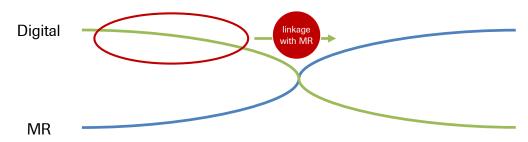
Offer topics / see from a fresh dimension / opportunities to provide product information

■ $MR \rightarrow Digital \rightarrow MR$



Efficiency improvement in MR activities

■ Digital→MR



Increase interest with the use of digital tools → Passed on to MR

■ Digital Only



Completed with digital communication only



Agenda

- 1. "PLUS CHUGAI," A New Customer Touchpoint
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The Phase 3 Basic Plan to Promote Cancer Control Programs (Overview)



Section 1: Overall Objectives

"Let people in the country including patients with cancer understand and overcome the disease."

1) improve cancer prevention and screening based on scientific evidence, 2) achieve patient-centered cancer care, 3) build a society where people can live with dignity and peace.

Section 2: Measures to be Taken in Each Area

1. Cancer Prevention

prevention)

Primary prevention of cancer
 Early detection of cancer and

cancer screening (secondary

- 2. Improvement of Cancer Care
- 1) Genomic medicine in treating cancer
- 2) Surgical therapies, radiotherapies, pharmacotherapies, and immunotherapies for cancer
- 3) Team medical approach
- 4) Rehabilitation for patients with cancer
- 5) Supportive therapies
- Rare cancer and refractory cancer (Measures should be taken depending on cancer characteristics)
- Pediatric cancer in patients in AYA generation*, cancer in the elderly
 * Adolescent and Young Adult
- 8) Pathological diagnosis
- 9) Cancer registration
- 10) Initiatives for early development of / approval for pharmaceutical products / medical devices

- 3. Cohabitation with Cancer
- 1) Palliative care from the time of diagnosis of cancer
- 2) Support for consultation and information provision
- 3) Cancer control / support for patients with cancer in cooperation with society
- 4) Social issues including employment of patients with cancer
- 5) Cancer control according to life stages

4. Development of the Supporting Infrastructure

1) Cancer Research 2) Human Resources Development 3) Education and Awareness Building on Cancer

Section 3: Requirements for Comprehensive and Systematic Promotion of Cancer Control

- 1. Further strengthened cooperation among relevant parties
- 2. Development of plans by prefectural governments
- 3. Efforts by people in the country including patients with cancer
- 4. Cooperation with patient groups

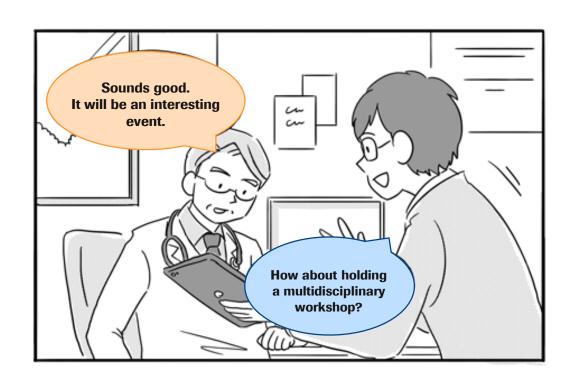
- 5. Implementation of required financial measures and efficient use / prioritization of the budget
- 6. Follow-up of the achievement status of the goals
- 7. Review of the basic plan

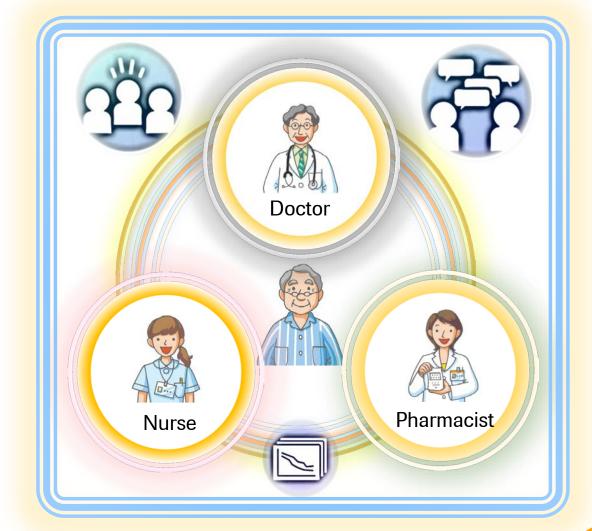
Source: Basic Plan to Promote Cancer Control Programs, MHLW (March 9, 2018)

Benefits of Multidisciplinary Team Care Workshops



The goal is to help various medical professionals involved in patient care exercise each specialist knowledge to increase satisfaction of the patients.





A Scene from the Workshop



A program including discussion, role-playing and other exercises can help participants learn knowledge and skills that conventional classroom training cannot offer.

Chugai MRs participate in the workshop with healthcare professionals as a member of the medical team.



クラウド ミーティング

Zoom de Workshop

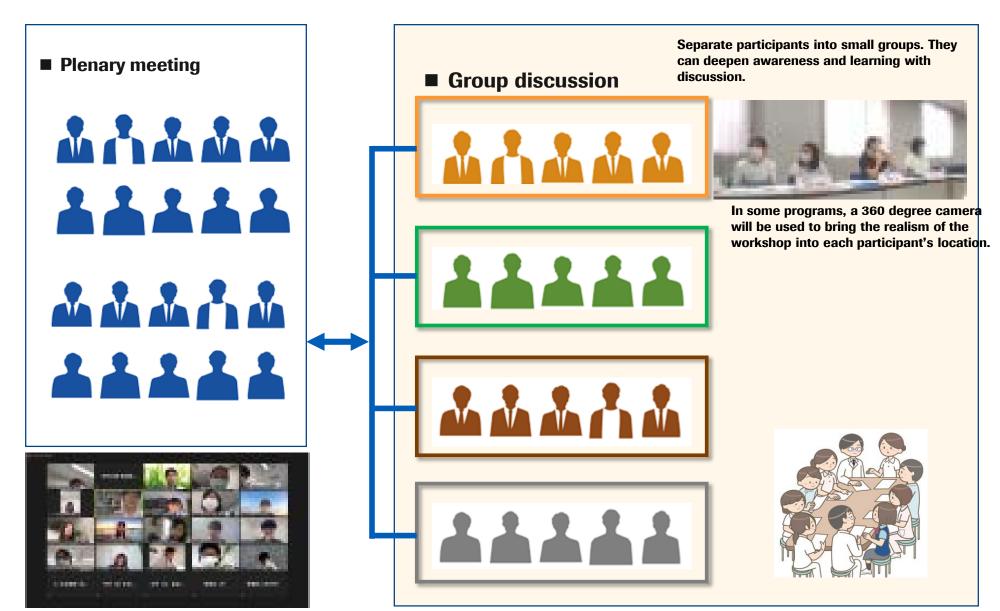


ミーティングに参加

サインイン

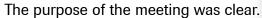
Effective Utilization of the Online System





Comparison of Results from the Questionnaire Survey for Participants





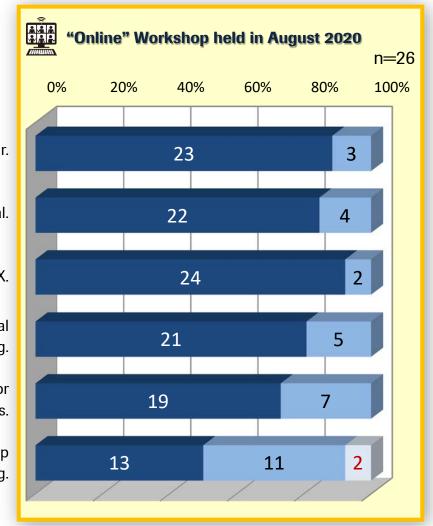
The workshop was practical.

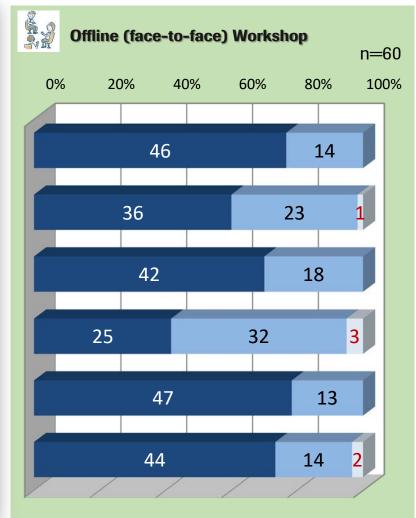
I could realize the usefulness of XX.

I think YY can be utilized in a clinical setting.

It is meaningful to have a workshop for people from different job categories.

I want to also participate in the follow-up meeting.





■ I agree. ■ I generally agree. ■ I do not completely agree. ■ I disagree.

We Received Positive Feedback from Participants



Compared to the face-to-face role-playing exercise, I could concentrate more and enjoy the exercise as though it were a game, because I did not mind what others may think during the exercise through a screen.

Successful results of the online project as a new initiative gave me confidence.



It is great that we can exchange opinions with doctors in different areas whom we usually cannot talk with, because there is no limitation in access to online workshops.

I could win over customers who do not usually participate in workshops.

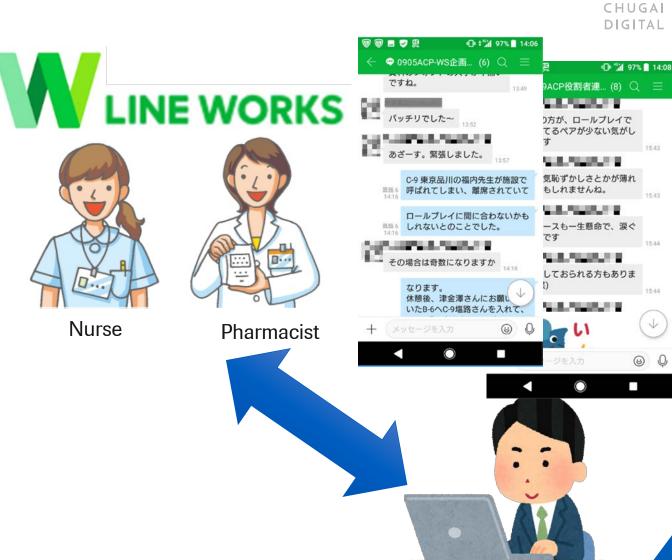


I am grateful for Chugai's efforts to implement this project proactively taking advantage of online service, despite the recent chaotic situation. The quality has been increasing each time.

We Can Enhance Communication with Customers Taking Advantage of Online Workshops







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